

Course Name: Oracle Database 11g: Administration Workshop I Ed 2 PRV

Legend

SA: Strongly Agree A: Agree U: Undecided D: Disagree SD: Strongly Disagree N/A: Not Applicable

INSTRUCTOR-DELIVERY

Question	SA	A	U	D	SD	N/A
Knowledgeable about subject	4	5	0	0	0	0
Feedback and clarification	3	5	0	1	0	0
Explained concepts well	3	5	1	0	0	0
Managed student participation	3	4	1	1	0	0
Encouraged questions	3	5	1	0	0	0
Totals	16	24	3	2	0	0

Delivery Score: 84

INSTRUCTOR-CUSTOMER SATISFACTION

Question	SA	A	U	D	SD	N/A
Advised next class(es)	4	5	0	0	0	0
Positive overall experience	3	5	1	0	0	0
Recommended self-paced offering	3	4	2	0	0	0
Totals	10	14	3	0	0	0

Customer Satisfaction Score: 85.19

INSTRUCTOR-CUSTOMER REPEATABILITY

Question	Yes	No
Take another class from instructor	8	1
Take another class at OU	8	1
Recommend OU training to others	8	1
Totals	24	3

Customer Repeatability Score: 88.89

Total Customer Score: 87.04

COURSEWARE

Question	SA	A	U	D	SD	N/A
Supported Objectives	3	5	1	0	0	0
Exercises Relevant	3	4	1	1	0	0
Technically Accurate	3	6	0	0	0	0
Provided Skills and Knowledge	4	4	1	0	0	0
Totals	13	19	3	1	0	0

Raw Score: 84.44

eKit (Electronic Student Guide)

Question	SA	A	U	D	SD	N/A
The eKit was easy to use during class	3	5	1	0	0	0

The eKit access instructions were clear and easy to follow	4	5	0	0	0	0
The eKit was easy to download before class started	3	6	0	0	0	0
Totals	10	16	1	0	0	0

Raw Score: 86.67

eKit Comments

The computer used was very slow, use the eKit, browser and the vm all together was very complicated.

TECHNICAL SETUP

Question	SA	A	U	D	SD	N/A
Problems Resolved	2	6	0	0	0	1
Performance Satisfactory	2	5	0	1	1	0
Set Up Satisfactory	2	6	0	1	0	0
Totals	6	17	0	2	1	1

Raw Score: 79.23

ED CENTER

Question	SA	A	U	D	SD	N/A
Clean and Well Maintained	6	2	1	0	0	0
Projection and Whiteboards Visible	4	5	0	0	0	0
Conducive to Learning	3	4	2	0	0	0
Totals	13	11	3	0	0	0

Raw Score: 87.41

Learning Experience

Question	SA	A	U	D	SD	N/A
Totals	0	0	0	0	0	0

Raw Score: 0

OVERALL

Question	SA	A	U	D	SD	N/A
Met Objectives and Requirements	2	6	1	0	0	0
Totals	2	6	1	0	0	0

Raw Score: 82.22

Why or Why Not? (Recommend OU to others)

There is too much explanation and all the exercises are guided. It's not necessary to think.

How could we improve your satisfaction?

Change the labs exercises